

At-a-Glance

MTSI Inc. is one of the nation's leading providers of business solutions and IT resources. MTSI provides its clients with total solution, ranging from developing the right e-Business solution to providing systems, software, networking, integration, systems application migration and professional services.

Strategic Solutions ERP/CRM/eBusiness

- JDE 9.X Full Life Cycle Implementation
- JDE Certified Consultants
- Siebel On Premise CRM Certified Consultants
- Enterprise Application Integration (EAI)
- Oracle Fusion Cloud/ R12 implementations and upgrades
- Oracle database upgrades
- Web Enabling Services
- Microsoft AX ERP Implementations
- Syteline 9.x upgrade and prior version support
- Infor Syteline Implementation and customizations
- E-Solutions IT Architecture Infrastructure Study
- E-Business Solution Design and Development
- Software and Systems Verification and Validation Study
- Custom Application Software and Analysis
- E-Solutions Risk Analysis
- E-Business "Ultimate" Roadmap and Strategic Plan
- Intranet Portals
- Project Management Services

Customer Relationship Management (CRM)

- Oracle Sales Cloud
- Salesforce.com CRM
- Field Sales
- Customer Management
- Contact Management
- Product Configuration
- Help Desk
- Call Center
- Data Synchronization
- Proposal Generation
- Campaign Management
- Marketing Management

IT Infrastructure Solutions

- Enterprise System
- Management services
- Vulnerability Audits
- Infrastructure Audits
- Help desk
- Infrastructure Planning and Design
- Networking and Internet Architecture and Integration
- Technology & Performance Enhancement
- Solution Integration
- System Management
- Application Integration

MTSI Inc. will architect and deploy e-business solutions. MTSI Inc. defines and integrates complete e-business solutions that can:

- Generate additional revenue
- Reduce operating costs
- Allow better use of information
- Increase customer service
- Provide a competitive advantage

MTSI Inc. tailors ERP/CRM solutions and services to the unique needs of its customers. With a focus on value chain integration and extending the enterprise via the internet, MTSI Inc. specializes in full solution life cycle. Our services include:

- Solution Architecture
- Solution integration and implementation
- Project management
- Software upgrade, migration and enhancements
- Business process design and optimization
- Custom application development
- Solution training

MTSI Inc. provides enterprise-wide network/framework management to a wide variety of industry sectors. Our services and software enable our clients to centrally monitor and manage every aspect of their complex IT and non-IT environments, thus vastly reducing their total cost of operation and ownership.

Siebel's Customer Relationship Management (CRM) applications make it possible to give more personalized customer service than ever before.

- Project Management, Functional and Technical Development
- Optimization, Customization, Upgrade & Support
- Centralized Enterprise Management
- Real time synchronization of information for Field Sales Automation
- End user training
- Risk mitigation – comprehensive testing/functional performance testing

MTSI Inc. Professional Services

MTSI Inc. provides professional services supporting all of our offerings. These services range from project management to supplemental staffing.

- Support all related short-and-long-term requirements, including training, staffing and knowledge transfer
- Experienced consultants provide the highest level of service
- Our trained consultants work closely with our customers to determine the most efficient and cost-effective solutions
- Customize the implementation and knowledge transfer process for seamless transitions to the new environment
- Quality-driven, long-term results